

# THE PARADIGM

## Our Journey to Value-based Healthcare

### 2<sup>ND</sup> QUARTER 2020 ISSUE OF THE PARADIGM!

#### Incentive Performance Results are in for 1<sup>st</sup> Quarter!

The Annual Physical incentive is paid when the Risk Adjustment Factor (RAF) codes related to the PAR UHC Medicare Advantage member condition(s) are indicated on the attestation form and documented in the clinic notes during the performance quarter. Overall, **455** attestations were submitted during the 1<sup>st</sup> quarter 2020 by 32 PAR physicians. Approximately **81%** of the total submitted attestations in the 1<sup>st</sup> quarter were approved for payment, compared to **71%** for the 4<sup>th</sup> quarter. The attestation incentive payout for the 1<sup>st</sup> quarter 2020 was almost \$40,000.

#### AS AN IMPORTANT REMINDER TO MAXIMIZE THIS INCENTIVE:

For each accurately completed attestation form submitted with the patient's annual clinical health maintenance/physical visit charted notes, where the high-risk conditions have been appropriately documented and coded, an incentive payment of \$100 will be paid to the PCP. All of the attestation forms and clinical notes will be reviewed to determine the clinical note support for designated diagnoses. The attestations with either no or insufficient documentation and coding for the high-risk conditions checked on the attestation form will not be eligible for the incentive payment. Please remember that the incentive payment is a one-time payment per patient per year for completion of the yearly patient physical. Details regarding the process for submission of the completed attestation form to be eligible for the incentive are on our website at [www.paotr.com](http://www.paotr.com).

#### CARES Act Summary

In order to increase cash flow to providers of services and suppliers impacted by the 2019 Novel Coronavirus (COVID-19) pandemic, the Centers for Medicare & Medicaid Services (CMS) has created the CARES Act. The program is only for the duration of the public health emergency. Details on the eligibility, and the request process for payments are outlined in the attachment. The information reflects the passage of the CARES Act.

### DID YOU KNOW?

The United Health Foundation is partnering with the CDC Foundation, Direct Relief and the American Nurses Foundation to support the nation's health care workforce during the COVID-19 crisis.

The \$5 million initiative is part of UnitedHealth Group's initial \$60 million commitment to fight COVID-19 and support impacted populations, including health care workers, seniors, hard-hit communities and people experiencing homelessness and food insecurity.

## **COVID-19 Telehealth Claims Reimbursement for United Healthcare**

To help you understand how UnitedHealthcare will reimburse telehealth services during the COVID-19 emergency period, a link to telehealth coding guide that includes scenarios to show some examples of how services might be reimbursed. UnitedHealthcare's temporary changes to its reimbursement policies do not alter state and federal laws applicable to your practice. This document applies to dates of service from March 18, 2020 until June 18, 2020, unless UnitedHealthcare extends the end date.

Here is the link to the update on [uhcprovider.com](https://www.uhcprovider.com) for preventive codes coverage for telemedicine as well as the list of preventive codes.

<https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services/covid19-telehealth-services-telehealth.html>. Go to Telehealth Services > Telehealth > Billing Guidance.

### **Cozeva Quality Platform Implementation:**

We are in the planning stages to roll-out an exciting new tool to help support your practices. It is called Cozeva, which is a cloud-based platform that reports performance in quality, risk and utilization dashboards and registries alongside rich interfaces of clinically integrated data. The Cozeva solution aggregates data from multiple sources to present comprehensive, actionable views for you as a clinician.

Cozeva aggregates data from multiple sources to give you insight into opportunities to address care gaps for patients and have awareness to patient utilization across your practice. Cozeva is certified as a HEDIS, NCQA, PQA, ACO, NGACO and CMS STARS measure engine. The platform also maintains custom measures based on practice need. Every week, data is ingested into Cozeva and applied to patients to parse members into measures based on eligibility requirements. Collecting data from multiple sources helps improve performance in measures and registries.

Please review the attached documents to better understand the capabilities of the Cozeva platform and the associated workflows. This quality platform has many advantages over other quality platforms to close your care gaps. We want to implement this in all PAR practices but certainly want to make sure you are at a place where you will have a successful implementation. There will be many resources to support you from initial training to ongoing support post implementation. There is no cost to your practice and you will be able to realize the many benefits for your practice.

Thank you for your time and let us know if you have any questions or comments about the information provided.

Warm regards,

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